



Press Release

Derecho Storm Final Update and Clean Up Schedule

3-7-23

More than 40 damaged or broken power poles(map provided) exist as final count from the Feb. 26th derecho storm. As of today, 100% of the pole replacements should be complete. It will take more time (Days of Work) to get all service entrance lines back up and Streetlight Fixtures replaced provided there are fixtures available through the supply chain.

Duncan Power continues to work on repairs to electrical service entrance wires to restore power to individual customers. If you are one of our customers who had damages to the entrance wires to your residence, please be certain to have called 580-252-0250 to be placed on the repair list if you have not already done so. There is no estimation of time for the individual repairs as each one will vary depending upon access and debris. Please be patient if there is a planned or emergency outage issued over the next weeks while repairs are done in order to restore power to those residences. The crews will work as safely and as quickly as possible to make the repair and restore power.

Public Works' Clean Up will assist citizens beginning Monday, March 13th through Thursday, April 6th, 2023. Citizens may call 580-251-7782 effective as of today's date to request tree debris pick up. Please be prepared to provide your name, address, phone number and describe whether it is a large tree or smaller limbs, so that crews bring the appropriate equipment. Only trees and tree limb debris caused by the derecho storm will be picked up, provided it is safe to do so. Debris should be curbside for easy access by our crews. We ask your cooperation that no loose dogs are in your yard during pick up for the safety of our crews.

For those who can do their own clean up, please note that you must provide your driver's license identification and your city utility bill to gain access to Waste Connections dumping station located at 5900 State Hwy 7. Make certain that your load is properly loaded, tarped, and tied down to enter the station according to their policy. Remaining debris may qualify for Bulk pick up on your scheduled day. For additional information please contact Waste Connections directly at 580-252-1422.